



GLASS DESIGNS

GLASS AND MIRROR PROCESSING

TOUGHENED GLASS SUPPLIERS

GLASS FURNITURE

SPECIALIST INSTALLERS TO THE HOTEL & LEISURE INDUSTRY

Warranty on Glass Designs Ltd

6 mm Low iron Toughened Back painted Glass

We, Glass Designs Ltd

1. Warrant that, for a period of 5 (five) years from the date of the delivery of the back painted Matelux glass to the customer (the "**Warranty Period**"), back painted glass supplied as single glazing will not suffer, under normal conditions of use, any of the following alterations ("**Defective Glazing**"):

- Peeling, crackles of the paint (visible from the glass side).
- Discolouration exceeding a ΔE^* value of 2, between 2 zones of the same glass sheet, due to contact Glass Designs Ltd fixing products.

2. This warranty is valid provided that:

- The glass has been installed and maintained in an environment in accordance with the standards or code of good practice standards in force on the market of utilization (national regulation) as well as with the instructions given in Glass Designs Ltd documentation.
- The glass painting has not been damaged by a third-party during transport, storage, handling, and installation or later on, whether intentionally or accidentally.
- The glass painting has not come into contact with abrasive agents or corrosive chemicals (acids etc.)
- Glass Designs Ltd installation and maintenance instructions have been fully complied with.
- Glass Designs Ltd has been installed appropriately (e.g., mounted on a dry surface) and has not subject to abnormal circumstances: Stagnant water, regular and sustained vibrations, too high heat and/or humidity as well as chemical contaminants (found in for example cleaning agents).

3. This warranty shall not apply to and Glass Designs Ltd shall not be liable for apparent defects that the customer could have identified itself. For hidden defects, the customer has the option under this warranty either to return the Defective Glazing to Glass Designs Ltd and to be refunded the purchase price or to keep the Defective Glazing and to be refunded a portion of the purchase price corresponding to the reduction of value of the glass delivered and subject to Defective Glazing. Alternatively, the customer may request AGC to replace free of charge the Defective Glazing and deliver it at the place of initial delivery.

4. The delivery of replacement glazing will not extend beyond the Warranty Period; replacement glazing being covered by Glass Designs Ltd warranty for the remainder of the Warranty Period as from its delivery.

5. This warranty does not cover glass breakage.

6. The customer loses the right to make any claim if it does not give written notice to Glass Designs Ltd, providing all the relevant details of the Defective Glazing, within eight business days from the date upon which the customer discovered or should have discovered it, and, in any event, if the notification is made after the Warranty Period.

7. Glass Designs Ltd reserves the right to have any glass, alleged to present a Defective Glazing, inspected by a qualified representative appointed by Glass Designs Ltd and/or to return said glass to any factory of its choice in order to conduct tests in order to determine the cause of the Defective Glazing.

8. Any wider warranty given by a third party (expressed or implied) shall not imply an extension of Glass Designs Ltd warranty hereunder.

01/01/2023